

Welcome to the St. Alexius Gift Shop

When you can't be here, count on us to deliver your well wishes. Our online gift shop allows you to shop for and purchase gifts for loved ones during their stay in the hospital. To complete your order online simply set up an account and we will take care of the rest, ensuring timely delivery of your gift to any patient staying at St. Alexius Medical Center.

Free delivery service

Items ordered online will be delivered free to St. Alexius Medical Center patients or employees only. Delivery is made within the medical center only.

Orders will be delivered between 3:00 pm and 5:00 pm each business day.

Delivery service is not available on weekends and major holidays. Orders received after 2:00 pm C.S.T. on Friday and over the weekend will be delivered the following Monday morning.

If a patient is in surgery and has not been assigned a room, we will deliver the gift at the earliest opportunity after a room assignment has been made. If a patient has been discharged before we process the order, you will be notified by either by phone or by email, and your credit card will be refunded the full purchase price.

Gift Packaging

All orders will be packaged in an appropriate gift bag with a message tag attached. You can add a personal message to the gift tag by filling out the personal message field on the order form. A packaging fee of \$3.00 will be added to your order.

Product substitutions

The floral arrangements shown are a general idea for each package and will differ also due to seasonal changes.

A specific balloon design may not be available but we will substitute in the same theme area, i.e. Get Well.

Medical Restrictions:

Due to certain health-related restrictions, flowers cannot be sent to the Intensive Care Units. If we receive an order that includes a restricted product, we will contact you either by phone or email to ask for an alternative choice.

Tax

North Dakota sales tax at 6% is collected on all orders. The amount of tax will be displayed on your order total after entering your personal information. You may submit or cancel your order at that point.

Return/Refund Policy

SAMC Gift Shop will provide a copy of the Return/Refund Policy to all clients upon request and will post the Return/Refund Policy in all retail stores.

Procedure

1. Cash refunds require a sales receipt or proof of purchase. With a receipt, refunds under \$40 will be paid in cash and those over \$40 will be mailed a check. Returns without a receipt will require supervisor/manager's approval.
2. Refunds will NOT be issued until all other balances due from that payor or patient have been paid in full. EXCEPTION: All credit card sales will be returned the credit card.
3. SAMC Gift Shop will not accept any disposable items on return. Any item returned must be in saleable condition with the original receipt. The only exception to this is when SAMC Gift Shop erroneously delivers the wrong product to the client or if the product is defective.
5. Retail locations will have return/refund policy displayed.
7. All returns over \$40 must have supervisor/management approval.
8. Any exception to the above requires supervisor/management approval.

Full-Service Shopping

We also invite you to visit our full-service gift shop, St. Alexius Medical Center, 900 E. Broadway, Bismarck, ND. We offer an extensive collection of merchandise, including:

- Balloons
- Flower arrangements
- Stuffed animals
- Jewelry
- Books/magazines
- Other unique gifts

Gift Shop Proceeds

The St. Alexius Medical Center's Gift Shop is operated and staffed by the Auxiliary. The Auxiliary donates proceeds to the Foundation in support of special projects that enhance patient and visitor welfare. When you shop either on-line, by phone or in our Gift Shop, you are helping the patients of St. Alexius.

